## **DECISION**

#### **BACKGROUND**

- 1. On May 17, 2004, the Administrator denied the Claimant's request for compensation as a Primarily-Infected Person under the Transfused HCV Plan (the "Plan") on the basis that the Claimant had not provided sufficient evidence to support his claim that he received a blood transfusion during the Class Period.
- 2. On May 24, 2004, the Claimant requested that the Administrator's denial of his claim be reviewed by an arbitrator. A hearing was scheduled for January 20, 2005 in Toronto.
- 3. On June 16, 2004, fund counsel, on behalf of the Administrator, filed written submissions.
- 4. On January 19, 2005, the Claimant requested that the in-person hearing not proceed. Rather, he asked that a written hearing be conducted. He requested that I review the master claim file provided by the 1986-1990 Hepatitis C Claims Centre. The written hearing concluded on January 21, 2005, when fund counsel declined to make further submissions.

### **EVIDENCE**

- 5. In the General Claimant Information Form dated February 12, 2001, the Claimant stated that he received a blood transfusion in Ontario during the Class Period.
- In the Blood Transfusion History Form dated March 4, 2004, the Claimant stated that he
  was transfused with at least one unit of blood in November, 1986 at Toronto Western
  Hospital.

- 7. The Claimant's physician completed the Treating Physician Form on November 22, 2000. He confirmed that the Claimant was infected with Hepatitis C. He stated that the Claimant had received a blood transfusion during the Class Period.
- 8. Carol Miller, the Appeal Co-ordinator of the Hepatitis C Claims Centre, wrote to the treating physician asking him to confirm whether his response was based on a verbal response from the Claimant or if the treating physician had medical documentation of a transfusion during the Class Period. On April 4, 2004, the treating physician stated that: "The answer is based on patient's verbal history."
- 9. The Toronto Western Hospital has searched its records for the year 1986 and confirmed that the Claimant was not transfused during his admission to the hospital in 1986.

### **ANALYSIS**

- 10. A person claiming to be a Primarily-Infected Person under the Plan must deliver: "medical, clinical, laboratory, hospital, the Canadian Red Cross Society, Canadian Blood Services or Hema-Quebec records demonstrating that the claimant received a Blood transfusion in Canada during the Class Period."
- 11. The Claimant did not provide proof of a blood transfusion during the Class Period. The medical records confirmed that no blood transfusion was given.
- 12. Fund counsel submitted that there is a percentage of the infected population where the cause of HCV infection cannot be identified. Counsel referred to the Canadian Liver Foundation medical information update which states that in 10% of the cases of Hepatitis C, according to U.S. data, the source of infection cannot be identified. In an article titled "Enhanced Surveillance of Acute Hepatitis B and C in Four Health Regions in Canada, 1998 to 1999", it is estimated that approximately 20.8% of HCV infections have no known cause.

13. The Administrator under the Settlement Agreement is required to administer the Plan in accordance with its terms. Compensation is limited to a defined class of individuals. Unfortunately, the Claimant does not qualify for compensation. While I am very sympathetic to the Claimant, there is no proof that he received a blood transfusion during the Class Period. The Administrator does not have authority to vary the terms of the Plan nor does an arbitrator or a referee when asked to review the Administrator's decision.

# CONCLUSION

14. I uphold the Administrator's denial of the Claimant's request for compensation.

JUDITH KILLORAN

ARBITRATOR

February 6, 2005

**DATE**